

## **Dexter Utility District**

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Office Location: 311 Corinna Rd Suite B, Dexter Maine

## August 2022

## NOW AVAILABLE – ONLINE BILL VIEW AND PAYMENT OPTIONS

## Introducing InvoiceCloud® Payment System.

The Dexter Utility District now offers its customers an easy and secure way to view, print and pay their water/sewer utility bill or lien fees online. It offers several options to receive, view, and/or pay your utility bill electronically. Make a one-time payment, or create an account to go paperless or set up scheduled payments. An e-mail address is required for all payments.

\*\*Be accurate in entering your financial information; there is a \$15 fee for rejected payments included those related to data entry errors.\*\*

Here are some of the benefits that the InvoiceCloud<sup>®</sup> Payment System offers:

- Make a one-time payment without having to sign in. You will need your 12-digit account number.
- Access, view and pay your water bill online, at your convenience directly from your bank account with no fee.
- Paying your bill online is faster and cheaper than writing a check and mailing it. No lost mail.
- You can pay by credit/debit card for a 2.95% convenience fee, with a minimum fee of \$2.95.
- Pay by Text option.
- You may choose the paperless option to eliminate paper invoices to reduce clutter and help the environment.
- Set up reminders of bill due dates or payments that you've scheduled.
- You have the option to pay immediately, schedule a payment or sign up for Auto-Pay.

Any transaction fees are automatically calculated and will be shown on the payment page before you submit your payment for processing. Convenience fees will appear as a separate charge from the bill amount on your bank or credit card statement.

Our current credit/debit card payment system, InForME PayPort, will not be available after September 1, 2022.

Go to <u>www.dexterutilitydistrict.org</u> to enroll or see what features are available. Instruction manuals are located in the Notices tab. If you need help or have any questions, please contact our office at (207) 924-7367 or <u>dexterwater@roadrunner.com</u>.